

January 2023

**TO: All Active Participants and OTS Retirees and Spouses <65**  
Hawaii Teamsters Health and Welfare Trust

**FROM: Board of Trustees**

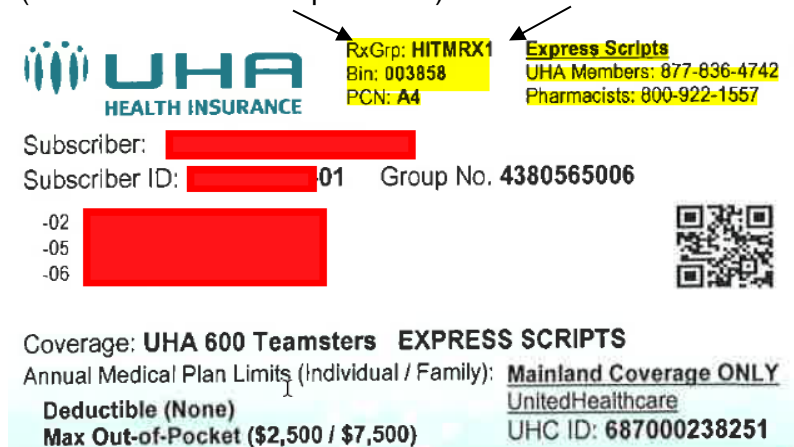
**SUBJECT: PHARMACEUTICAL BENEFITS / EXPRESS SCRIPTS INC.**

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The Hawaii Teamsters Health & Welfare Trust Fund contracted with Express Scripts, Inc., (ESI) as the Pharmacy Benefits Manager to administer your prescription drug claims effective January 1, 2023.

Some participants have encountered difficulties in purchasing prescriptions during this transition to ESI. To ensure continuity, when filling a prescription, be sure to take the following steps:

1. Present your NEW UHA / Express Scripts ID Card to the Pharmacy
2. If the Pharmacy encounters an error message of: a) not eligible or b) you are charged a higher co-payment, please ask your Pharmacist if they used the correct pharmaceutical codes (as noted on the example below).



3. If you've paid higher co-payments since January 1, 2023, please find the attached ESI Reimbursement Form for your use.